## Change Readiness Audit

sion & Business Case:	YES	SOMEWHAT	NO
<ul> <li>Is there a complete &amp; unambiguous vision/future state that employees are</li> </ul>			
excited about?			
<ul> <li>Do people understand how the change will benefit customers &amp;</li> </ul>			
stakeholders?			
<ul> <li>Is there a clear understanding of the need for change &amp; what successful</li> </ul>			
change looks like?			
<ul> <li>Are there consistent &amp; supportive messages from management on the need</li> </ul>			
for change?			
ngagement:			
• Does everyone know who needs to be committed to the change for it to be			
successful?			
<ul> <li>Does middle &amp; lower management participate in designing the future state?</li> </ul>			
Are there ways of ensuring involvement will not cause undue stress on the			
organization?			
<ul> <li>Is there a safe outlet for feedback including reaction, concerns &amp; comments?</li> </ul>			
adership:			
<ul> <li>Is there a leadership team that is accountable for the success of change?</li> </ul>			
Do leaders demonstrate commitment to the change through actions, words			
& commitment of resources?			
• Do leaders invest time & attention to follow through on actions related to			
change?			
plementation & Effectiveness:			
• Are there enough resources to carry out the strategies? (i.e., people, time,			
money)			
• Are there well-trained people with time available to carry our/apply the			
tools?			
Is there a means of measuring successful change?			
stainability:			
<ul> <li>Is there an understanding of how to sustain the change through modifying</li> </ul>			
HR systems? (i.e., staffing, training, appraisal, rewards, communication)			
<ul> <li>Have new measurement &amp; reward systems or training &amp; development</li> </ul>			
systems been implemented?			
<ul> <li>Is the organization structure appropriate for the future state &amp; the</li> </ul>			
skills/competencies to get the job done?			
<ul> <li>Is there understanding of how to sustain the change among leaders?</li> </ul>			
<ul> <li>Is there a plan for adapting the change over time to shifting circumstances?</li> </ul>			

